Priority	Definition
High	The recommendation addresses condition or risk that has city-wide impacts, including: - mismanagement of operations and/or budgets across departments - threat to public health and/or public safety - evidence of fraud, waste, and abuse - noncompliance with legal/regulatory requirements that results in large fines or lowers bond ratings - condition or risk is important and urgent
Medium	The recommendation addresses condition or risk that impacts the city at a department level, including: - mismanagement of operations and/or budget and expenses - resource mismanagement, such staffing, equipment, technology that affect performance, service delivery, and customer service - noncompliance with city-ordinance(s) or internal inter-departmental policies and procedures - condition or risk is important, and may become urgent if not addressed
Low	The recommendation addresses condition or risk that impacts the department at a business-unit level, including: - outdated or obsolete policies, procedures, or practices that may affect performance, service delivery, and customer service - condition or risk is important, but not urgent